

**EMBASSY OF THE REPUBLIC OF SOUTH SUDAN
KAMPALA - UGANDA**

Ref. **EMB/RSS/UG/12.04.2023.A.6**
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Date **April 12, 2023**
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The Undersecretary,
Ministry of Foreign Affairs and
International Cooperation,
Juba, South Sudan.

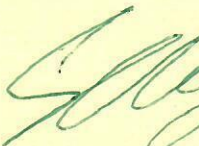
Attn: **Rt. Hon. Jemma Nunu Kumba,**
Speak of the Transitional National Legislative Assembly,
Juba, South Sudan.

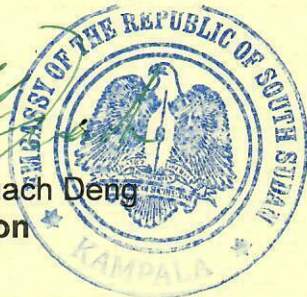
Re: Formal Complaint on Misconduct of Hon. Duop Kim Gai Ruot (M.P.)

The Embassy of the Republic of South Sudan received the attached letter Ref. UCAA/AVSEC/DF/05 dated 6th April 2023 from Brig. Gen. MS Kisame, Aviation Security Manager - Uganda Civil Aviation Authority regarding, Hon. Duop Kim Gai Ruot who disrupted Uganda Airlines flight No.UR360 that was departing from Entebbe to Burundi on 22nd March 2023.

Kindly transmit this unfortunate incident report to its highest destination.

Please, accept the assurance of my highest consideration.


Amb. Simon Juach Deng
Head of Mission
Cc: File





UGANDA CIVIL AVIATION AUTHORITY

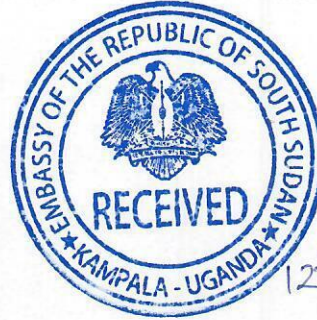
Our Ref: UCAA/AVSEC/DF/05

Head Office Building
Entebbe International Airport
P.O. Box 5536, Kampala, Uganda

Your Ref:

6th April 2023

Permanent Secretary
Ministry of Foreign Affairs
P.O. Box 7048,
Kampala, Uganda.



Dear Sir/Madam,

RE: DISRUPTIVE PASSENGER/DIPLOMAT AT ENTEBBE INTERNATIONAL AIRPORT

The above subject matter refers. On 22nd March 2023 at 1420hrs. Uganda Airlines Flight No. UR360 was departing from Entebbe International Airport to Bujumbura, Burundi. A passenger by the name(s) Duop Kim Gai Ruot a South Sudanese by nationality with Passport No. D00009338 and a diplomat (member of EALA).

As the aircraft was doing the final preparations to take off, Duop Kim Gai Ruot became unruly/disruptive, he stood up and started shouting, abusing everybody. He caused aircraft delay for over 30 minutes for take-off schedule. The captain on board called for security to help to disembark him from the flight.

According to **Uganda Civil Aviation Authority (Security) Regulations 2022, Reg. 67 (a) and (b) and Reg. 68 part b,d,e and f**, empower Airlines and Security to offload disruptive person(s). This was followed and he was offloaded. On getting off the aircraft he became more aggressive and abusive, he almost physically attacked me. He abused me before my subordinates. Due to his state of drunkardness and aggressiveness, we handed him over to Aviation Police vide case no SD REF: 26/22/03/23 for safety.

The purpose of this letter is to formally complain about the misconduct of the diplomat and to request the Republic of South Sudan to hold the diplomat accountable for his undiplomatic conduct and actions, and the inconveniences he caused to the Airline, Entebbe International Airport and the passengers on board.

Yours faithfully,

MS Kisame
Brig Gen
AVIATION SECURITY MANAGER

Copy: His Excellency, The Ambassador of South Sudan, Kampala
Director General, UCAA
Corporation Secretary, UCAA
Director Airports & Aviation Security, UCAA
General Manager, Entebbe International Airport, UCAA

Head Office Tel: +256-41-4352000, +256-31-2352000,
+256-20-0452000

Airport Tel : +256-41-4353000, +256-31-2353000
Toll free : 0800-388700

E-mail : aviation@caa.co.ug, AFS: HUENYAYX

For Aircraft / Flight Clearance requests

Tel: +256-41-4321173, +256-41-4321016

Email : aircraftpermits@caa.co.ug

Fax No : +256-41-4321452