



NATIONAL COMMUNICATION AUTHORITY
REPUBLIC OF SOUTH SUDAN
Director General

12th January 2024

PUBLIC CIRCULAR

UNAUTHORIZED USAGE OF STARLINK IN SOUTH SUDAN

The National Communications Authority (NCA) is mandated by law to regulate the entire communication sector. NCA has observed with concern the illegal importation, sale, and activation of Starlink satellite broadband internet equipment within South Sudan. We recognize the crucial need for affordable connectivity to bridge the wide gaps in our country. We are therefore compelled to notify the public that NCA has neither granted a license for Starlink operations in South Sudan nor issued type-approval for any of Starlink equipment to be used in the country. We are engaging with Starlink to appoint official agency in the country for regulatory compliance.


We emphasize that any individual or entity in contravention of the provisions of the National Communication Act 2012, and the National Communications Licensing Regulations, 2016, who is involved in the importation, sale, or activation of such devices without proper authorization from the NCA is in direct violation of the law and as a consequence, will face penalties, including fines, confiscation of equipment, and prosecution in a court of law.

It is important to note that provision of communication services within South Sudan without a valid license or authorization from the NCA is a clear violation of section 9 (c), (q), 28, 30 and 31 of the National Communications Act 2012.

Therefore, the NCA wishes to inform the general public and all entities operating within South Sudan to refrain from importing or activating Starlink or any other telecommunications equipment. Additionally, individuals involved in the sale or operation of these service are instructed to cease all activities immediately, effective from the date of this notice. We subsequently urge individuals or entities who need such services to seek necessary authorization or advice from the NCA HQ based in Telecom House Gumbo, Juba or send email to info@nca.gov.ss for information.

The NCA would like to assure the public that, as a legally established Authority with mandate to regulate and promote telecommunications and ICT in the country, we are committed to ensuring equal access to affordable communications services across South Sudan. We do this responsibly to ensure public protection from any radio magnetic harm or interference. Our primary goal is to safeguard the interests of our consumers, licensees and the general public.

With Best Regards,


N. Adok Gai

Director General
National Communication Authority (NCA).

