



**NATIONAL COMMUNICATION AUTHORITY**  
**REPUBLIC OF SOUTH SUDAN**

PC NO: NCA006

Date: 04/07/2024

**PUBLIC CIRCULAR**

**INTRODUCTION OF STARLINK IN THE REPUBLIC OF SOUTH SUDAN**

The National Communications Authority (NCA) is a statutory body established by the National Communication Act, 2012 with mandate to regulate telecommunications and ICT sector in the Republic of South Sudan. The primary objective of NCA is to ensure equitable access to cost-effective communication services to all citizens.

In pursuit of this goal, NCA has collaborated with Starlink to introduce affordable connectivity options in South Sudan. Through negotiations, favorable terms have been agreed upon, encompassing accessible capacity and terminal units for utilizing Starlink services within the nation. As per the stipulations of the provisional license granted by NCA to Starlink, customers in South Sudan will be required to register and make payments in South Sudanese pounds equivalent to the United States dollar prices agreed with Starlink.


In compliance with the National Communication Act and the National Communications Tariffs Regulations of 2016, Starlink has submitted its tariff proposals, which have received official approval from the Authority.

This announcement serves to inform the public about the approved tariffs (attached herewith) and the forthcoming selection of local distributor(s) by Starlink. However, it should be noted that the tariffs exclude applicable taxes and relevant statutory fees.

The NCA cautions all individuals or entities operating in South Sudan against importing Starlink or any other telecommunication equipment through unauthorized distributors. Engaging in the sale or operation of these services without proper licensing is a violation of section 97 and 98 of the National Communication Act of 2012.

Those interested in availing themselves of these services are advised to seek the necessary authorization or guidance directly from Starlink at [www.starlink.com](http://www.starlink.com). For any queries or further details, please reach out to NCA at Telecom House in Gumbo, Juba, or via email [info@nca.gov.ss](mailto:info@nca.gov.ss)

DIRECTOR GENERAL - NCA

  
**Napoleon Adok Gai**  
Director General,  
National Communication Authority (NCA),



# STARLINK



3 July 2024

National Communication Authority  
RJV6+H24  
Juba  
South Sudan

Re: **Starlink Internet Services Limited Tariff**

Starlink Internet Services Limited ("Starlink") hereby submits the below tariffed rates for its satellite internet services and equipment in South Sudan. All prices are tax-exclusive.

Name of Plan	Standard
Description of Plan	The Standard plan is designed for personal, family, or household use at a fixed land-based location. The service provides internet access at speeds of approximately 25-110 Mbps download and 5-10 Mbps upload. Speeds and uninterrupted use of the service are not guaranteed. Standard data is unlimited. Additional information about the service is contained in the attached Starlink Terms of Service.
Data Charge	USD 38.19/month (or SSP equivalent) Fees are paid each month in advance and are non-refundable.
Validity Period of Plan	Billing commences on the earlier of (i) the date customer activates the service or (ii) 30 days after the date equipment is shipped to the customer. Customer may cancel service at any time with no early termination fee.

Name of Plan	Priority
Description of Plan	The Priority plan is designed for high demand users, businesses, governments and institutions at fixed land-based locations. The service provides internet access at speeds of approximately 40-220 Mbps download and 8-25 Mbps upload. Speeds and uninterrupted use of the service are not guaranteed. The customer subscribes to either a 40 GB, 1 TB, 2 TB or 6 TB monthly data plan. Additional information about the service is contained in the attached Starlink Terms of Service.
Data Charge	40 GB – USD 55.12/month (or SSP equivalent) 1 TB – USD 85.21/month (or SSP equivalent) 2 TB – USD 169.66/month (or SSP equivalent) 6 TB – USD 508.99/month (or SSP equivalent) USD 0.17/GB (or SSP equivalent) for priority data above the subscribed levels as set forth in the Starlink Fair Use Policy
Validity Period of Plan	Billing commences on the earlier of (i) the date customer activates the service or (ii) 30 days after the date equipment is shipped to the customer. Customer may cancel service at any time with no early termination fee.



<b>Name of Plan</b>	Mobile
<b>Description of Plan</b>	The service provides internet access at speeds of approximately 5-50 Mbps download and 2-10 Mbps upload. Speeds and uninterrupted use of the service are not guaranteed. Standard data is unlimited. Additional information about the service is contained in the attached Starlink Terms of Service.
<b>Data Charge</b>	USD 55.11 (or SSP equivalent) (regional service) USD 400.11 (or SSP equivalent) (global service)
<b>Validity Period of Plan</b>	Billing commences on the earlier of (i) the date customer activates the service or (ii) 30 days after the date equipment is shipped to the customer. Customer may cancel service at any time with no early termination fee.

<b>Name of Plan</b>	Mobile Priority
<b>Description of Plan</b>	The service provides internet access at speeds of approximately 40-220 Mbps download and 8-25 Mbps upload. Speeds and uninterrupted use of the service are not guaranteed. The service includes data plans for up to 50 GB, 1 TB and 5 TB monthly with an additional charge for priority data that exceeds that. Additional information about the service is contained in the attached Starlink Terms of Service.
<b>Data Charge</b>	50 GB – USD 250.27/month (or SSP equivalent) 1 TB – USD 1,005.69/month (or SSP equivalent) 5 TB – USD 5,005.40/month (or SSP equivalent) USD 2.00/GB (or SSP equivalent) for priority data after that
<b>Validity Period of Plan</b>	Billing commences on the earlier of (i) the date customer activates the service or (ii) 30 days after the date equipment is shipped to the customer. Customer may cancel service at any time with no early termination fee.

Starlink equipment is priced as follows:

- Standard Starlink Kit: USD 296.67 or SSP equivalent (plus shipping)
- Flat High Performance Starlink Kit: USD 2,502.70 or SSP equivalent (plus shipping)

Sincerely yours,



Ted Price

